



Republic of the Philippines
Department of Agriculture
BUREAU OF ANIMAL INDUSTRY

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MEMORANDUM CIRCULAR

NO. 31

Series of 2024

**SUBJECT : COMPLIANCE WITH THE ZERO-CONTACT POLICY MANDATED BY
REPUBLIC ACT NO. 11032 OR THE EASE OF DOING BUSINESS AND
EFFICIENT GOVERNMENT SERVICE DELIVERY ACT OF 2018**

In compliance with **Republic Act No. 11032**, also known as the *Ease of Doing Business and Efficient Government Service Delivery Act of 2018*, which mandates government agencies to adopt a Zero-Contact Policy, we are transitioning to a contactless service delivery system starting **July 2024**.

This means that most transactions and interactions with our agency, except during the inspection where it is strictly necessary, will be conducted online or through other contactless means. This initiative aims to reduce red tape, minimize human intervention, and enhance the efficiency and transparency of our services.

We are committed to providing you with convenient and accessible services. For any questions or concerns, please contact the following unit:

Animal Welfare Policy Unit	animalwelfare.application@gmail.com	0928-200-5119 02-8528-2240 Local 1506
Good Animal Husbandry Practices (GAHP)	baigahp2@gmail.com	0920-564-1703 02-8528-2240 Local 1501
Breeder Farm Accreditation Program	animalfacilityreg@gmail.com	0920-564-1806
Animal Disease Monitoring Compliance Certificate		0920-563-5650
Certificate of Free Status on Avian Influenza	cfsai.ahwd@gmail.com	0920-563-5650
Handler's License and Transport Carrier	ahwd.handlers.transport@gmail.com	0962-071-4696

For information and guidance.

Done this 13th day of June 2024.


HYACINTH G. NAPILOY, MPS-PA
Officer-in-Charge, Director

